

September 21, 2023

Mr. Richard Slowikowski
President
Old Ottawa South Community Association (OSCA)
260 Sunnyside Avenue
Ottawa ON K1S 0R7

Dear Mr. Slowikowski:

I am writing in follow-up to our correspondence regarding the closure of the Canada Post outlet in the Quickie convenience store in Old Ottawa South.

The OSCA may have been informed recently that Canada Post was relocating postal service to another outlet across the street. In this regard, I am pleased to inform you the postal outlet at the Quickie convenience store announced it will remain open and there will be no change or interruption to services after all. Our Retail team posted new signage at the outlet reassuring the community of this and will be following up with our Postal Box customers directly. I apologize for any inconvenience this evolving situation has caused and thank you for your patience throughout.

Mr. Slowikowski, we appreciate the Corporation's unique role in keeping communities connected, and we take our responsibility very seriously in this regard. I trust my letter assures you we remain committed to providing residents in Old Ottawa South with the high quality and dependable service expected from Canada Post.

Yours sincerely,



Rod Hart
Chief Customer and Marketing Officer